




Assessor's Retreat 2008

Montgomery Bell State Park

Tuesday, October 21




If you don't know where you are going,
you might wind up someplace else.

Yogi Berra

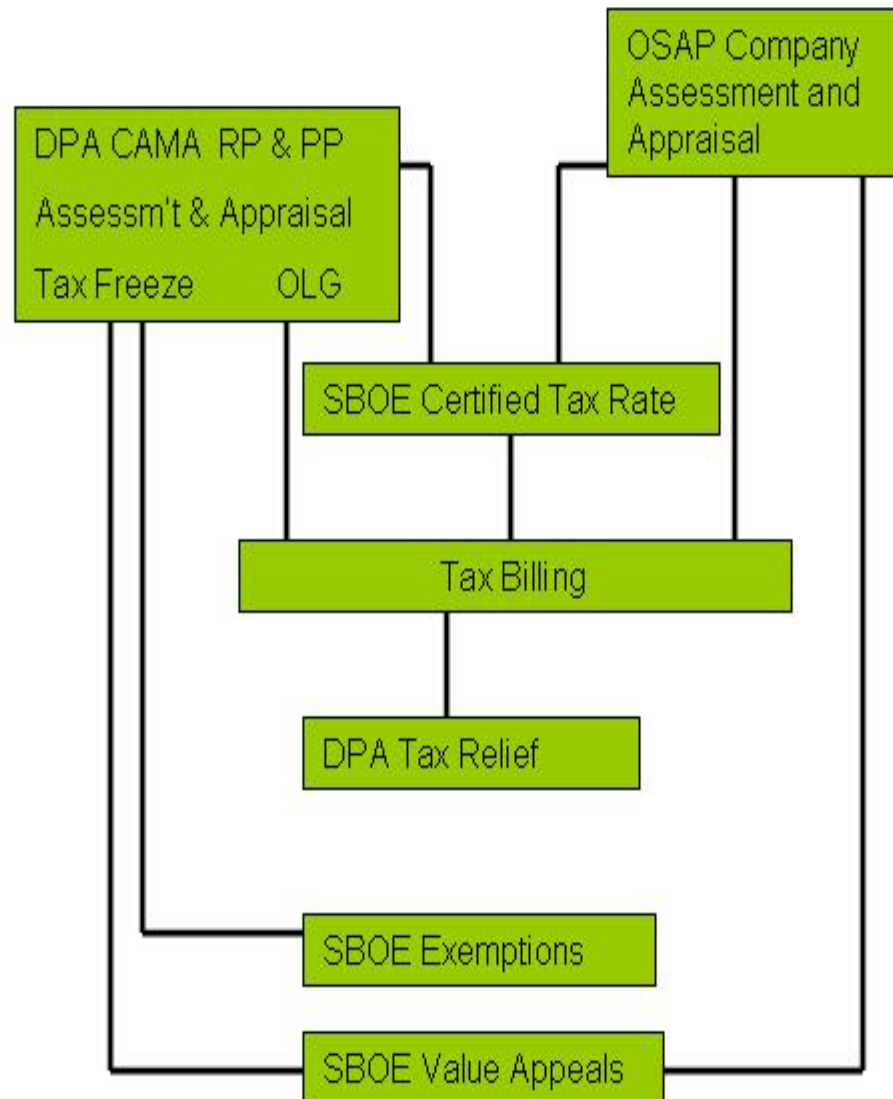
IMPACT Rules of the Game – The Vision

- **Build an integrated enterprise solution**
- **Streamline services to customers**
- **Increase flexibility**
- **Collaborate with a strong Vendor**
- **Modify to meet specific needs**
- **Engage all the business areas and IT**
- **Incorporate lessons learned**

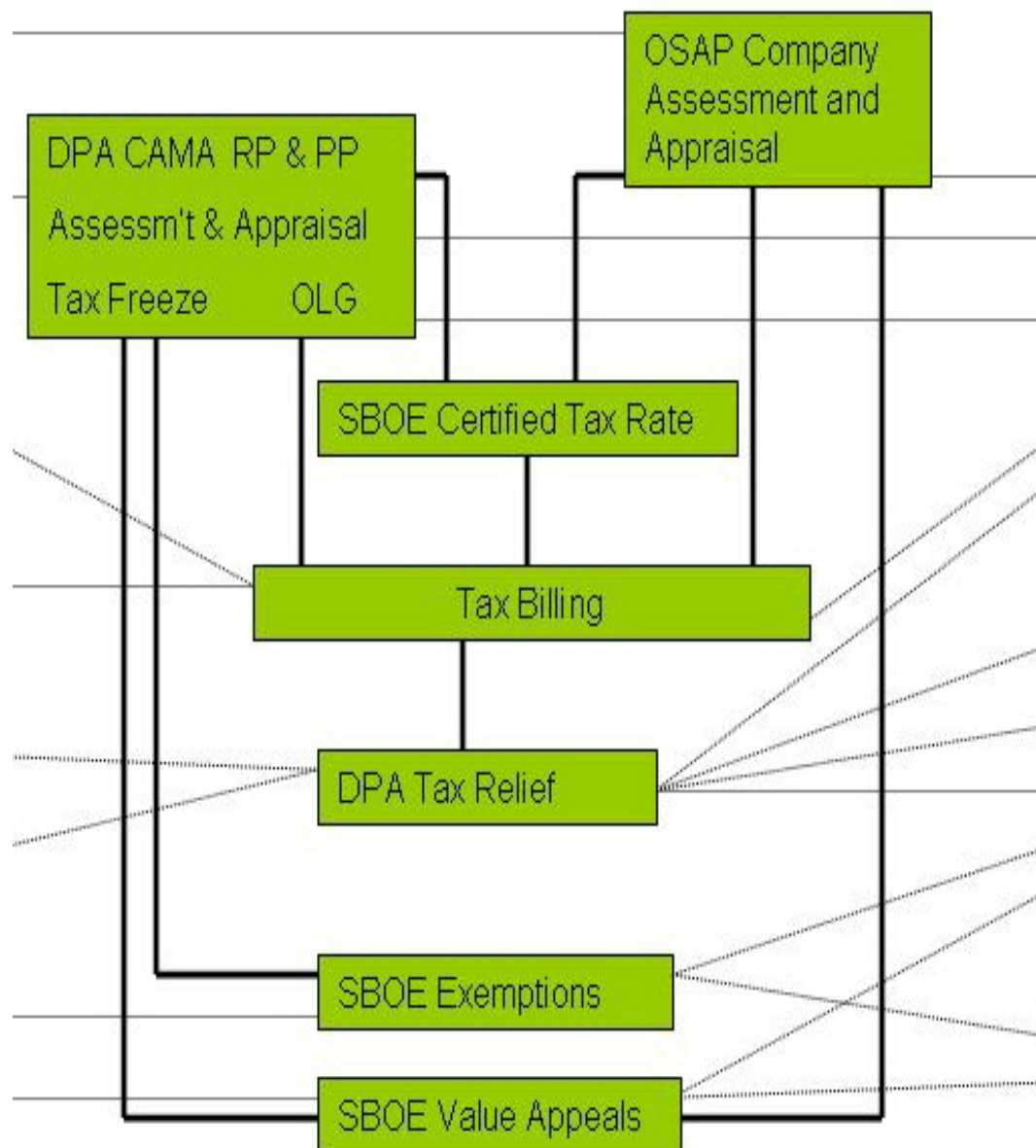


One of the advantages bowling has
over golf is that you seldom
lose a bowling ball.

IMPACT System Functional Design



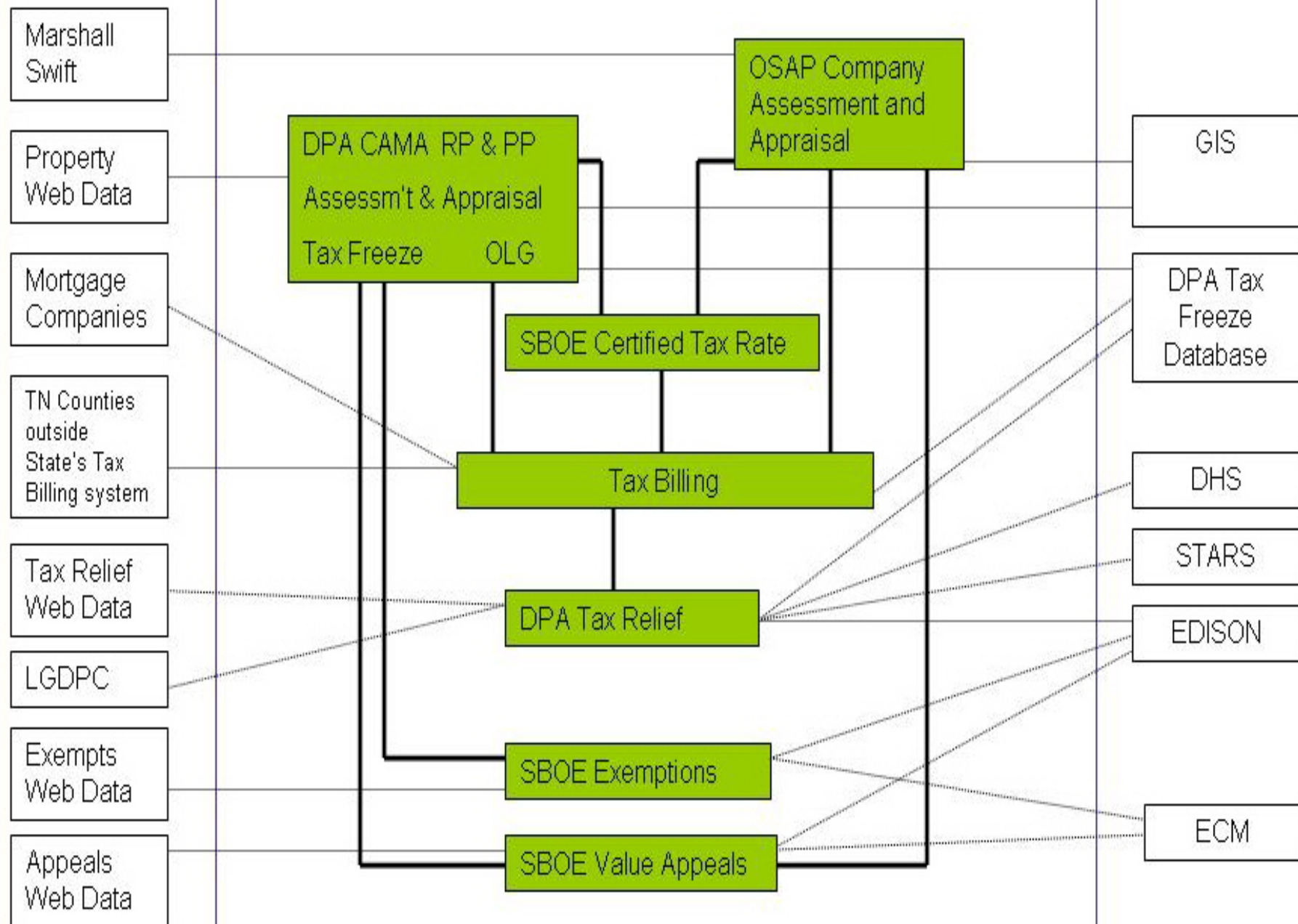
IMPACT System (Functional Design)



External Interfaces

IMPACT System (Functional Design)

Internal Agency Interfaces



IMPACT Current Status

- **Completing Final Design Components:**
 - System and Security
 - Integration
 - Modified Function
 - Data Conversion
- **Constructing modified components**
- **Constructing the Test Specifications**
- **Finalizing the Test Environment**
- **Training the Team**

IMPACT – Next Steps

- Deliveries of Modified Product
- Configuring the business rules
- TEST * TEST * TEST * TEST


Validate the delivered product and services to Requirements & Design

- Confirming & Building the Production environment
- Confirming Deployment Plans

Training + Implementation + Support Plans

IMPACT Implementation Forecast

<i>business area</i>	2008					2009												2010											
	A	S	O	N	D	J	F	M	A	M	Je	Jy	A	S	O	N	D	J	F	M	A	M	Je	Jy	A	S	O	N	D
OSAP User Pilot, live data Go LIVE																													
DPA RP&PP, TX, TF																													
SBOE A, E, & CTR																													
TR																													
COUNTIES constr'n pilots User Pilots, live data Go LIVE sequences																													



If you can't explain it,
how can you take credit for it?

Harold “Red” Grange
Chicago Bears halfback

Why IMPACT is a Strong Choice

Product

- Embracing newer technologies
- Capitalizing on existing strong market product, modifying as needed
- Consolidating data into a relational database design
- Improving user capabilities
- Expanding tools for analysis
- Streamlining processes for clarity & efficiency

Why IMPACT is a Strong Choice

Service

- Customizing training for audience types
- Enabling multiple levels of user support
- Engaging business analysts and tech, plus executive leadership
- Strong project planning and execution process that incorporate lessons learned

IMPACT – The Core Team

■ The team at work:

Tim, Ken, Connie, Mandy,
Maureen, Kyle, Pat, Nykoyo



Susan,
Robin,
Jeanne

Corey, Nakia,
Jeremy, David,
MikeL & MikeA



IMPACT Questions or Comments

www.comptroller.state.tn.us/impact.htm

**For more information or
to contact the team**

Questions and Answers

It ain't over till it's over.

Yogi Berra



